

BOMBARDIER

Customer Services

Anytime, Anywhere



The most comprehensive fleet supported by the most comprehensive services network

Anytime, anywhere, our experienced and talented team is here to support you.



WORLDWIDE SERVICE AND SUPPORT COVERAGE

Around the clock and around the world, keeping your aircraft flying is our top priority.

- An expansive worldwide network of over 3,000 support professionals
- Technologically-advanced Customer Response Centre provides support 24/7/365
- 13 Regional Support Offices in 10 countries

WORLD-RENOWNED SERVICE AND MAINTENANCE NETWORK

Saying yes to your scheduled or unscheduled maintenance needs around the clock.

- Over 50 service centres and authorized service facilities
- Fleet of 23 Mobile Response Team units provide mobile support in the U.S. and Europe
- Dedicated Customer Response Team aircraft for rapid on-site support

PARTS SUPPORT WHENEVER AND WHEREVER YOU NEED IT

Fly confidently knowing that you have the backing of one of the industry's most expansive parts distribution networks.

- 2 parts distribution hubs and 8 regional parts depots complemented by a network of Customer Response Team express parts delivery
- Industry-leading 2-year parts warranty on all spare parts and upgrades purchased
- Industry-leading Smart Services cost protection for over 30 years

BOMBARDIER BUILT, BOMBARDIER TRAINED

The only business jet manufacturer providing wholly-owned pilot and technical training.

- Over 20 years of training experience, training over 3,000 customers a year
- Two Bombardier owned training facilities and five authorized training facilities
- Latest flight training technologies taught by the industry's most experienced professionals

For more information, please visit businessaircraft.bombardier.com