

Tuesday, August 27

15:00 – 17:30	Registration
18:00 – 20:00	Welcome Cocktail

Wednesday, August 28

07:30 – 09:00	Registration – Coffee
09:00 - 09:30	Welcome Session
09:30 - 10:30	Global 7500 – A New Class of Business Jet
10:30 - 11:00	Break
11:00 - 11:45	The Evolution of Service
11:45 - 12:30	Smart Services Gets Even Smarter
12:30 – 13:30	Lunch
13:30 - 14:30	Elevate your standards – The Journey Toward Safe & Efficient Operations
14:30 - 15:15	Customer Training – Welcome to CAE
15:15 – 15:45	Break
15:45 - 17:15	Bring your Jets Home
18:00 – 21:00	Customer Event

Thursday, August 29

08:00 – 09:00	Registration – Coffee	
	Room 1	Room 2
09:00 - 10:15	Global Series Technical Session	Learjet Series Technical Session
10:15 – 10:35	Break	
10:35 – 12:00	Global Series Technical Session (continued)	Landing Factors – A Lesson on Awareness
12:00 – 13:00	Lunch	
13:00 – 14:30	Challenger 300 Series Technical Session	Effective Pilot Monitoring in the Age of Automation
14:30 – 14:45	Break	
14:45 – 16:15	Challenger 600 Series Technical Session	Go Around Safety Envelope
16:15	End of Event	