



Bombardier

Parts Services

New, repaired & overhauled parts — Component repair & overhaul services



The parts you need, when and where you need them.

Whether you require new aircraft parts, need a component repaired, or are looking to add new features and upgrades to your jet, Bombardier is your single source for OEM parts and service expertise.



ONLINE PARTS ORDERING

Available 24/7 on your laptop, desktop and mobile devices, the enhanced online parts ordering tool includes features such as:

- Real-time price and availability with easy check-out process
- Status and air waybill tracking
- Access to order history
- On-the-spot warranty and Smart Parts adjudication, at checkout



BOMBARDIER PARTS SATISFACTION GUARANTEE

Benefit from OEM advantage with a comprehensive warranty including:

- Two-year spare parts warranty
- Refundable labour and shipping charges if the Bombardier recommended part does not solve the issue or is received defective
- Acceptance of most unused parts returned within 30 days of an AOG situation



THE RIGHT PARTS, RIGHT ON TIME

With a worldwide distribution network, we ensure a fast and reliable delivery of OEM quality parts.

- Two parts distribution hubs in Chicago and Frankfurt and five regional parts depots
- Our mobile response team has 30 trucks ready to dispatch parts when you most need them



COMPONENT REPAIRS AND OVERHAUL

If you wish to use repair and overhaul capabilities for your aircraft parts, highly skilled technicians provide component services, such as:

- Repair
- Overhaul and modification
- Inspection and testing
- Exchange or lease
- Field assistance and engineering support
- Tooling calibration
- Management of third party repairs
- Landing gear inspection, repair and overhaul

To order Bombardier parts, please visit our Online Parts Ordering System: my.businessaircraft.bombardier.com

or contact a representative: North America (toll free): **1-866-JET-1247 (1-866-538-1247)**

International: **+1-514-855-2999** | yul.parts@aero.bombardier.com

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