

Service Centres & Line Stations

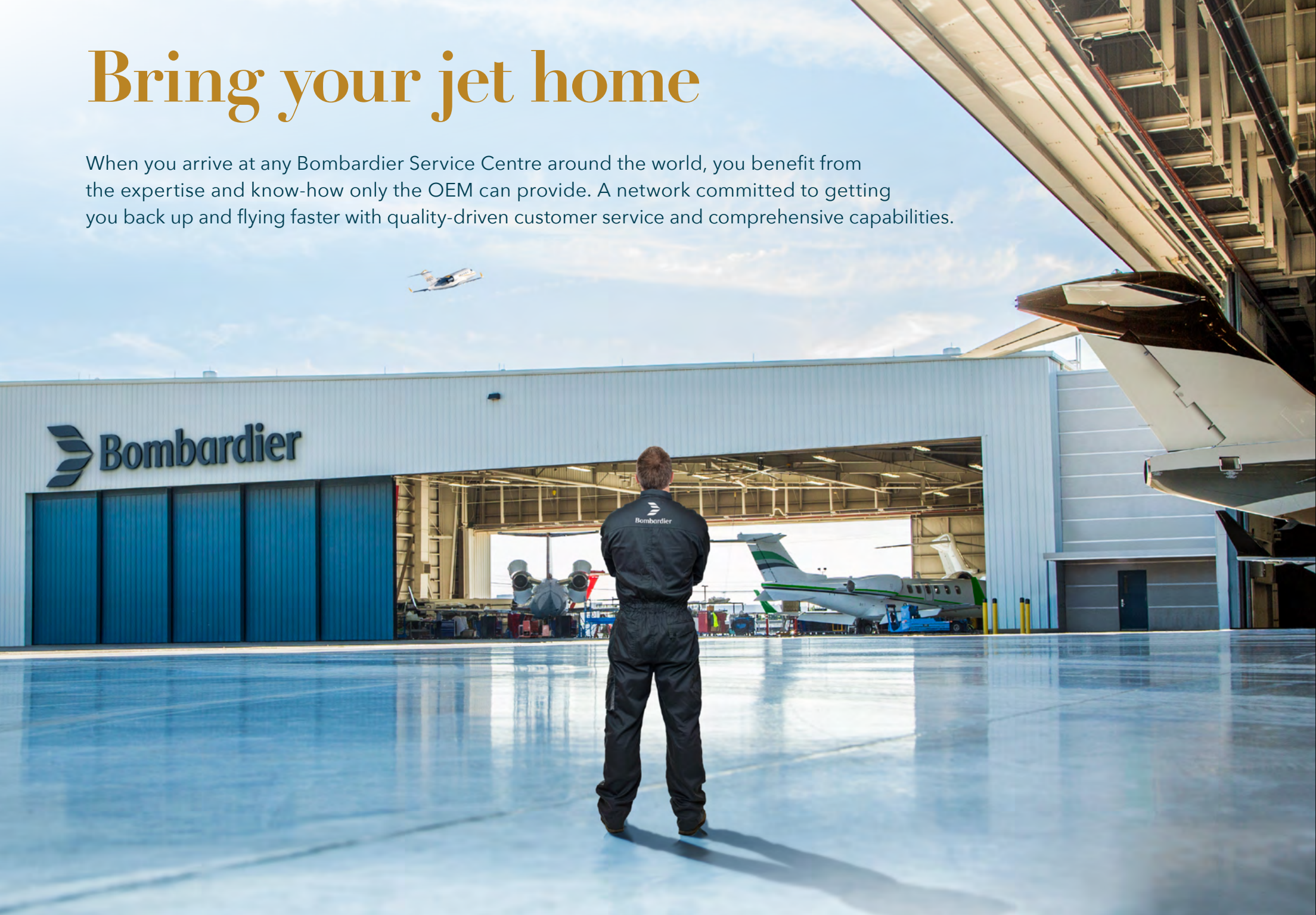
Capabilities Matrix



Bombardier

Bring your jet home

When you arrive at any Bombardier Service Centre around the world, you benefit from the expertise and know-how only the OEM can provide. A network committed to getting you back up and flying faster with quality-driven customer service and comprehensive capabilities.






Service centres worldwide

We work around the clock to keep you flying. Behind the scenes, a network of technicians and customer service representatives anticipate your every need – wherever, whenever.






To schedule your aircraft at a Bombardier Service Centre, please contact a Regional Sales Manager or email: servicesales@aero.bombardier.com

For 24/7 AOG and unscheduled maintenance support, please contact the Customer Response Centre (CRC):
North America (toll free) **1-866-JET-1247** (1-866-538-1247) | International **+1-514-855-2999**

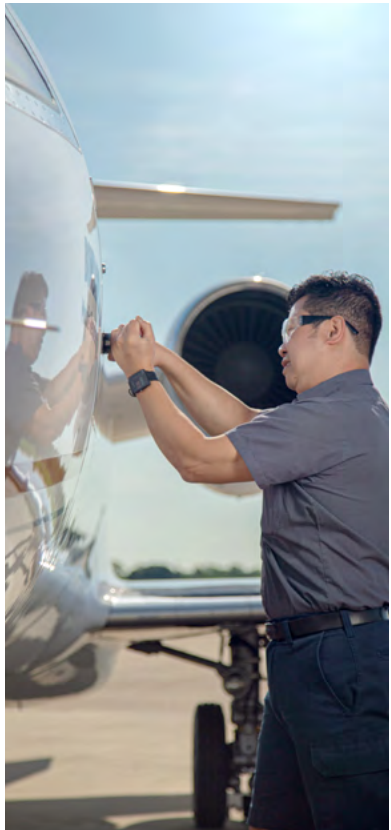
UNITED STATES		SERVICE	LEVEL OF SERVICE	COUNTRY APPROVALS		OEM AUTHORIZATIONS
 <p>Dallas Service Centre 7336 Aviation Place Dallas Love Field Airport Dallas, TX 75235 +1-469-791-4000</p>	Airframe	Heavy	Aruba Australia Brazil Bermuda Canada - TCCA Cayman Islands EASA FAA	Guernsey Isle of Man Mexico San Marino UK	General Electric Honeywell Collins Aerospace Rolls Royce Pratt & Whitney Sundstrand	
	Avionics	Heavy				
	Engine	Line				
	Interior	Heavy				
	Paint	Light				
	Engineering	Support				
	Battery	O/H				
 <p>Miami - Opa Locka Service Centre 15000 NW 37th Ct. Opa Locka, FL, 33054 +1-954-622-1200</p>	Airframe	Heavy	Argentina Aruba Australia Bermuda Brazil - ANAC Canada - TCCA Cayman Islands Chile	EASA FAA Guernsey Isle of Man Mauritius Mexico San Marino UK	General Electric Honeywell Collins Aerospace Rolls Royce PWC Avco-Lycoming	
	Avionics	Heavy				
	Engine	Heavy ⁶				
	Interior	Heavy ⁶				
	Paint	Light ⁶				
	Engineering	Support				
 <p>Hartford Service Centre Bldg. 85-173 Bradley International Airport Windsor Locks, CT 06096 +1-860-627-9491</p>	Airframe	Heavy	Aruba Australia Bermuda Brazil - ANAC Canada - TCCA Cayman Islands EASA FAA	Guernsey Isle of Man Mexico Pakistan San Marino UK	General Electric Honeywell Collins Aerospace Rolls Royce Pratt & Whitney	
	Avionics	Heavy				
	Engine	Heavy				
	Interior	Heavy				
	Paint	Light				
	Engineering	Support				
	Wheel shop	O/H				
	Battery	O/H				



UNITED STATES (CONTINUED)		SERVICE	LEVEL OF SERVICE	COUNTRY APPROVALS		OEM AUTHORIZATIONS
 <p>Tucson Service Centre 1255 East Aero Park Blvd. Tucson, AZ 85756 +1-520-746-5100</p>	Airframe	Heavy	Australia	Guernsey	General Electric Honeywell Collins Aerospace Rolls Royce Pratt & Whitney Allied Signal Avco-Lycoming	
	Avionics	Heavy	Bermuda	India		
	Engine	Heavy	Brazil	Isle of Man		
	Interior	Heavy	Canada - TCCA	Mexico		
	Paint	Full	Cayman Islands	San Marino		
	Engineering	Support	China	UK		
	Battery	O/H	EASA			
		FAA				
 <p>Wichita Service Centre 1 Learjet Way Wichita, KS 67209 +1-316-946-2287</p>	Airframe	Heavy	Argentina	Guernsey	General Electric Honeywell Collins Aerospace Pratt & Whitney Rolls Royce	
	Avionics	Heavy	Aruba	Isle of Man		
	Engine	Heavy ⁵	Australia	Mexico		
	Interior	Heavy ⁶	Bermuda	San Marino		
	Paint	Full ¹	Brazil - ANAC	UK		
	Engineering	Support	Canada - TCCA			
	Wheel shop	O/H	Cayman Islands			
	Battery	O/H	EASA			
	Landing Gear	O/H	FAA			
	Components Repair	O/H				
EUROPE		SERVICE	LEVEL OF SERVICE	COUNTRY APPROVALS		OEM AUTHORIZATIONS
 <p>London Biggin Hill Service Centre Building 401, Churchill Way Biggin Hill Airport Westerham Kent, UK TN16 3BN +44-2083-531900</p>	Airframe	Heavy ²	Aruba	Pakistan	Collins Aerospace General Electric Honeywell Rolls Royce	
	Avionics	Heavy ²	Bermuda	Qatar		
	Engine	Heavy ²	Canada - TCCA	South Africa		
	Interior	Intermediate	Cayman Islands	Transport Canada		
	Paint	Full ²	EASA	Turkey ³		
	Engineering	Support	FAA	UAE		
	Battery	O/H	Guernsey	UK CAA (incl. IOM, San Marino and Turkey)		
			India			
		Mauritius				
		Morocco				
 <p>Berlin Service Centre Walter-Rieseler-Strasse 1 Building G3710 12529 Schoenefeld Berlin, Germany +49-30-915-811-700</p>	Airframe	Heavy	Aruba	German Mil.	General Electric Honeywell Collins Aerospace Rolls Royce	
	Avionics	Heavy	Belarus	Kazakhstan		
	Engine	Heavy	Bermuda	Mauritius		
	Interior	Heavy	Cayman Islands	Morocco		
	Paint	Light	Canada - TCCA	Russia		
	Engineering	Support + DAS	EASA (Incl. Isle of Man, San Marino, Turkey)	UAE		
	Wheel shop	O/H	FAA	UK (CAA)		
	Battery	O/H	Guernsey			

ASIA-PACIFIC		SERVICE	LEVEL OF SERVICE	COUNTRY APPROVALS		OEM AUTHORIZATIONS
 <p>Singapore Service Centre 10 Seletar Aerospace Heights Seletar Aerospace Park Singapore 797546 +65-9711-0291</p>	Airframe	Heavy	Aruba Australia Bermuda Canada - TCCA Cayman Islands China EASA (incl. Isle of Man and San Marino) FAA Guernsey Hong Kong	India Indonesia Malaysia Pakistan Philippines Singapore South Korea Qatar Taiwan UAE UK	General Electric Honeywell L3 Collins Aerospace Rolls Royce Universal Avionics Pratt & Whitney	
	Avionics	Heavy				
	Engine	Line				
	Interior	Heavy				
	Paint	Full				
	Engineering	Support				
	Wheel shop	O/H				
	Battery	O/H				
	FBO	Flight & Ground				
 <p>Melbourne Service Centre Hangar 82, 20 Bristol Street Essendon Fields, VIC 3041 Australia +61-3-9122-4000</p>	Airframe	Heavy	Australia - CASA Bermuda Cayman Islands FAA (incl. Isle of Man and San Marino)	General Electric Rolls Royce Honeywell Pratt & Whitney		
	Avionics	Heavy				
	Engine	Line				
	Interior	Light				
	Paint	Light				
	Wheel shop	O/H				
	Battery	O/H				
 <p>Tianjin Service Centre 21# Qihang Road, Comprehensive Bonded Area Tianjin Airport Economic Area Tianjin, 300308, P.R. China +86-22-598-62600</p>	Airframe	Heavy	Aruba CAAC Bermuda Cayman Islands China EASA FAA Hong Kong	Isle of Man Macau	General Electric Honeywell Rolls Royce Collins Aerospace	
	Avionics	Heavy				
	Engine	Heavy				
	Interior	Light				
	Paint	Light				
	Wheel shop	O/H				
	Battery	O/H				



LINE STATIONS & MRT TRUCKS		SERVICE	LEVEL OF SERVICE	COUNTRY APPROVALS		OEM AUTHORIZATIONS						
	Line Stations Geneva, Switzerland Linz, Austria Nice and Paris, France +43-664-809-95333	Airframe	Line	Aruba Bermuda Brazil - ANAC Canada - TCCA Cayman Islands EASA (incl. Isle of Man and San Marino)	FAA Guernsey Qatar	General Electric Honeywell Rolls Royce						
	Luton, United Kingdom +44-208-3531900	Avionics	Line				UK CAA EASA FAA TCCA UAE Qatar South Africa	India Bermuda Cayman Guernsey Pakistan Mauritius Aruba	General Electric Honeywell Collins Aerospace Rolls Royce			
		Engine	Line							Dubai, UAE +971 56 361 4908 +971 04 884 4600 (Office number) Mon to Fri – 07.00 to 17.00	GCAA Aruba Bermuda Cayman Guernsey EASA India Isle of Man San Marino	General Electric
		Wheel shop	Tire change + NDT only ⁴									
	Battery	O/H ⁴	Argentina Aruba Australia Bermuda Brazil - ANAC Canada - TCCA Cayman Islands EASA FAA				Guernsey Isle of Man Mexico San Marino UK	General Electric Honeywell Collins Aerospace Pratt & Whitney Rolls Royce				
	US Line Stations Teterboro and Van Nuys, USA MRT Trucks Chattanooga, Charlotte, Chicago, Columbus, Dulles, Hammond, Orlando, San Francisco, Santa Ana, Scottsdale, Seattle, Teterboro, Tulsa, Van Nuys, White Plains, Wichita, USA +1 866-538-1247 (option 4, option 2)			Airframe	Line	Argentina Aruba Australia Bermuda Brazil - ANAC Canada - TCCA Cayman Islands EASA FAA			Guernsey Isle of Man Mexico San Marino UK	General Electric Honeywell Collins Aerospace Pratt & Whitney Rolls Royce		
			Avionics	Line								
			Engine	Line								
			Battery	O/H ⁴								
			Wheel shop	O/H ⁴								



For full details on the capabilities of Bombardier Service Centres around the world, please visit: [bombardier.com](https://www.bombardier.com)

LEVEL OF SERVICE LEGEND

AIRFRAME

Line: Troubleshooting, servicing, minor repairs, routine checks.

Heavy: Full airframe capability including major mods/STCs, structural repairs and full line service.

AVIONICS

Line: Troubleshooting and line component replacement.

Heavy: Full on-wing avionics capability including major mods/STCs, plus full line service.

ENGINE

Line: Troubleshooting, servicing, minor inspections and line component replacement.

Heavy: Engine capabilities include MPI/HSI and full line service.

INTERIOR

Line: Facility has capability to clean aircraft and perform minor cosmetic repairs.

Light: Facility has capability to repair or re-cover interior liners, seats, side ledges, baggage area and can replace carpet. Also offers full line service.

Intermediate: Same as light with additional capacity to replace laminates and veneers, repair or refinish cabinet surfaces and wood throughout the aircraft. Also offers full line service.

Heavy: Full refurbishment, completion and line service capabilities, including complete reconfiguration of full line service.

PAINT

Light: Capability to touch-up, spot-in or sand-paint small parts or aircraft areas.

Full: In addition to light service, facility has capability to chemically strip and repaint the entire aircraft and/or major components of the aircraft.

ENGINEERING

Support: Facility has engineering on-site to support maintenance and modifications.

DAS: Designated Alteration Station capable of designing, certifying and supporting maintenance and modifications.

WHEEL SHOP/BATTERY

O/H: Overhaul capabilities.

FBO

Flight & ground: Flight and ground handling.

1. Learjet & Challenger 300 / 600 Series 2. No Learjet 60 or Challenger 850 aircraft capabilities 3. via EASA approval
4. Wheel and battery shop in certain locations only 5. Learjet / Learjet 31 / Learjet 35 / Learjet 36 / Learjet 40 / Learjet 45 /
Learjet 55 / Learjet 60 / Learjet 60XR / Learjet 70 / Learjet 75 & line for Challenger / Global 6. Through 3rd party vendor